



# Agenda

Peer Review  
Achieving quality long-term care in  
residential facilities

Germany, 18-19 October 2010



On behalf of the  
European Commission  
DG Employment, Social Affairs and Equal Opportunities



## Sunday 17 October 2010

Arrival of participants in Murnau.

Hotel Alpenhof Murnau  
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# Monday 18 October 2010

Venue: Hotel Alpenhof Murnau, Ramsachstrasse 8, 82418 Murnau

Facilitation: Monika Natter, ÖSB Consortium

- 09:00 – 09:30 **Welcome and introductory remarks**  
by Franz Wölfl, Bavarian State Ministry of Labour and Social Welfare, Family Affairs, Women and Health  
by Ortwin Schulte, Federal Ministry of Health  
  
by Ionut Sasu, European Commission, DG Employment, Social Affairs and Equal Opportunities  
  
Presentation of the programme  
by Monika Natter, ÖSB Consortium
- 09:30 – 10:10 **Introduction of the German policy context**  
by Christian Berringer, Federal Ministry of Health
- 10:10 – 10:45 Questions and answers
- 10:45 – 11:15 *Coffee break*
- 11:15 – 11:45 **Presentation of the discussion paper**  
by thematic expert Kai Leichsenring, European Centre for Social Welfare Policy and Research, Vienna
- 11:45 – 12:30 Discussion
- 12:30 – 13:30 *Lunch* offered by the Bavarian State Ministry of Labour and Social Welfare, Family Affairs, Women and Health
- 13:30 – 14:45 **Peer country discussion on the following issues:**
- 1. Indicators for outcome quality and quality of life in residential facilities**
    - Presentation of the study 'Development and implementation of outcome quality indicators in residential long-term care facilities in Germany'  
by Klaus Wingefeld, University of Bielefeld
    - Discussion of quality characteristics and quality indicators in residential facilities in the peer countries
    - Elaboration of a common understanding of quality characteristics in residential long-term care facilities
- 14:45 – 15:15 *Coffee break*
- 15:15 – 16:30 **2. Quality assurance measures in residential long-term care facilities**
  - Exchange on internal quality-assurance measures in residential long-term care facilities in the peer countries
  - Exchange on external quality-assurance measures in the peer countries including the regulatory framework and the possibilities to achieve / to enforce quality standards
  - Elaboration of a common understanding of internal and external quality assurance in order to achieve a high quality of life for residents

- 17:30 – 18:30     *Guided tour through the 'Schloßmuseum Murnau'*
- 19:30             *Dinner* at Hotel Alpenhof Murnau offered by the Federal Ministry of Health

## Tuesday 19 October 2010

Venue: Hotel Alpenhof Murnau, Ramsachstrasse 8, 82418 Murnau

Facilitation:        Monika Natter, ÖSB Consortium

- 09:00 – 09:30     **European NGOs statements (AGE, ESN)**  
by Wilfried Schlüter (AGE) and Alexis Jay (ESN)  
Presenting the viewpoint of their organisations with a comparative European perspective
- 09:30 – 12:30     **Peer country discussion** continued (*including a coffee break*)  
**3. Review of an external quality assurance method**
- Presentation of the Bavarian external quality assurance method for use in residential long-term care facilities and institutions for persons with disabilities focusing on the inspectors' procedure in case of controlling a residential facility and the handling and implementation of the inspections results  
by Stefan Ackermann, GAB Munich – Association for Research and Development in Vocational Training and Occupations
  - Exchange on the Bavarian model with regard to external quality assurance approaches in the peer countries and proposals for improvement
- 12:30 – 13:20     *Buffet lunch*
- 13:20 – 13:50     **Relevance and key learning elements**  
presented by thematic expert Kai Leichsenring, European Centre for Social Welfare Policy and Research, Vienna
- 13:50 – 14:10     **Closing remarks**  
by Ionut Sasu, European Commission  
by Thomas Keller, Bavarian State Ministry of Labour and Social Welfare, Family Affairs, Women and Health  
by Ortwin Schulte, Federal Ministry of Health
- 14:10             *Close of review*
- Bus transfer to Munich Airport*